



Table of Contents

Minimum System Requirements:	2
Virtual Environment System Requirements:	3
Recommended Requirements:	5
Mobile Support:	9
Acceptable File Types:	7

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Minimum System Requirements:

- PC/MAC
- Microphone
- Webcam (recommended)

System Test	System Requirements
Flash *	Flash Player 10.0.12.36+
Server Accessibility *	Proxy and Firewall permissions open
Cookies *	Supported and enabled
Browser *	Internet Explorer 6.x, Firefox 2.x, Google Chrome 8.x, Safari 2.x
OS / Browser Combination *	Windows with Internet Explorer, Windows with Firefox, Windows with Google Chrome, Mac with Safari, Mac with Firefox, Mac with Google Chrome, Linux with Firefox
Screen Resolution	1024x768 or higher
Bandwidth	500 Kbps or higher

* Denotes Required



Minimum Virtual Environment System Requirements:

Flash Players

In order to access the Virtual Show, you need to have Flash Player version 10.0.12.36 or higher installed on your system. You can download and install the latest Adobe Flash Player from here

PC Users - [Click here to download](#)

Macintosh Users - [Click here to download](#)

Linux Users - [Click here to download](#)

Server Accessibility

Please make sure your firewall and proxy settings allow content from the domain "on24.com". Access to the base application & chat services requires only port 80 (via HTTP). Please work with your System Administrator to enable these settings for accessing the Virtual Show.

Cookies

In order to view all features of the Virtual Show, it is required that your browser accept cookies from websites.

Enabling Cookies for IE 6.0 and above

1. Run Internet Explorer
2. Click on "Tools" on the menu at the top
3. Click on "Internet Options"
4. Click on the "Privacy" tab
5. Click on the "Advanced" button
6. Select "Override automatic cookie handling"
7. Select "Always allow session cookies"

Enabling Cookies for Firefox 2.0 and above

1. Run Firefox
2. Click on "Tools" on the menu at the top
3. Click on "Options"
4. Click on the "Privacy" icon on the left column
5. Select the checkbox "Accept Cookies from Sites"



Users System Requirements

Enabling Cookies for Safari

1. Run Safari
2. Click on 'Preferences' from the Safari menu
3. Select the Security tab
4. Select the radio button for Always or Only from Sites you navigate to next to "Accept Cookies"

Enabling Cookies for Google Chrome

1. Run Google Chrome
2. Click on customize icon located at far right on toolbar
3. Select "Options" menu item
4. Click on "Content Settings"
5. Under Cookies Feature, select the radio button for "Allow local data to be set"

Internet Browser

Virtual Shows are supported on the following Internet Browsers:

For PC Users	Internet Explorer 6.0 and above	Click here to download
For PC Users	Firefox 2.0 and above	Click here to download
For PC Users	Google Chrome 8.0 and above	Click here to download
For Mac Users	Firefox 2.0 and above	Click here to download
For Mac Users	Safari	Click here to download
For Mac Users	Google Chrome 8.0 and above	Click here to download
For Linux Users	Firefox 2.0 and above	Click here to download

Operating System (OS) and Browser Combinations

Virtual Shows are supported on specific operating system and browser combinations. The supported Combinations are:

Windows: Internet Explorer, Firefox
Mac: Safari, Firefox, Google Chrome
Linux: Firefox



Users System Requirements

If you are using an unsupported combination, please close the browser window and open the Virtual Show URL in one of the supported browsers for your operating system.

Recommended Virtual Environment System Requirements:

Internet Connection Speed

You will need a broadband connection (DSL or Cable) or at least 500 Kbps to run Virtual Shows.

If you are not sure of the speed of your internet connection speed, please test your connection speed at any of the following sites:

- <http://www.speedtest.net>
- <http://www.dslreports.com/stest>
- <http://us.mcafee.com/root/speedometer>

Screen Resolution

Virtual Shows are best viewed on a screen resolution of 1024 * 768 pixels. If your screen resolution is smaller than recommended, you may need to use scroll bars to see sections of the interface.



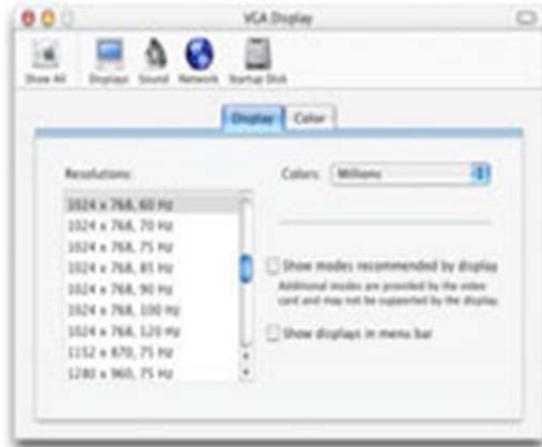
Changing Screen Resolution for PC Users

1. Click on the Start button and go to Control Panel
2. Select Display from the Control Panel
3. Select Settings tab



Users System Requirements

4. Adjust the Screen Resolution slider to 1024*768
5. Click Apply, then OK



Changing Screen Resolution for Mac Users

1. Go to System Preferences on the Apple Menu
2. Click on Displays
3. Select the Display tab
4. Select 1024*768 for Resolutions. For best results, please select the highest resolution supported by your system.

Windows Media Player

Some of the webcasts in the Virtual Show may require Windows Media Player for viewing. Please click on the link below to download the latest Windows Media Player software.



[Download Windows Media Player 10.x and higher](#)

Real Player

Some of the webcasts in the Virtual Show may require Real Player for viewing. Please click on the link below to download the latest Real Player software.



[Download Real Player 10.x and higher](#)



Users System Requirements

Adobe Reader

Some of the documents require Adobe Reader for viewing. Please click on the link below to download the latest Adobe Reader software.

[Download Adobe Reader](#)

Acceptable File Types:

Web Flat: .jpeg (.jpg), .png, .gif □ **Web Transparent Background:** .png (24-bit) or .gif (8-bit) **Vector:** .ai, .eps. □ **Standard Raster:** eps, .psd, .pdf, .5ff (.5f). □ **Fonts:** .\ (preferred) or .ps

Image Dimension: in pixels (px). Please see the following pages for various image dimension requirements, as they vary from banner to banner, etc.

Fonts: Either turn all fonts in your supplied graphics to outlines (.ai) or rasterize the type layers (.psd) **OR** you must provide a font folder with all related font files (.\) for us to upload.

Color Branding Information: Please provide **hexadecimal color codes** for your corporate colors when possible.

Font Requirements:

You have two options when supplying text and/or graphics containing text to ON24:

Option 1: Convert all text to outlines (in Illustrator) or rasterize all type layers (in Photoshop). Once this is done, the text is no longer “text”, it becomes a graphic, and, therefore cannot be edited. However, we will have no font replacement issues when opening those files. The graphic will remain the way it was sent to use, regardless of font type.

Option 2: If you anticipate text edits having to be made by ON24 of your behalf, please do not convert your text to outlines or rasterize your text layers. We will not be able to edit your text if this has been done. Instead, make a folder of all the fonts you used in your design layout (.\ – True Type Font or .ps – Post Script Font). Zip the folder and include the font folder with your design/graphics submission. We will load your fonts into our system so we can assist with any edits needed. This will prevent font substitution in your design when we open your files.



Users System Requirements

What is True Type Font (.8)? TrueType is an outline font standard originally developed by Apple Computer in the late 1980s as a competitor to Adobe's Type 1 fonts used in Post Script. The primary strength of TrueType was originally that it offered font developers a high degree of control over precisely how their fonts are displayed, right down to particular pixels, at various font heights. (With widely varying rendering technologies in use today, pixel-level control is no longer certain.)

Help During Virtual Job Fair:

Participants can click on the "Help" link found on the bottom tool bar at the Virtual Job Fair. Agencies can also visit the ITL Service Desk in the Exhibit Hall for technical assistance.

The PMF Program Office staff will be available for general questions and support.



Users System Requirements

Mobile Support:

Configurations Supported

OS	Browser	Form Factor	Tablet View	Phone View
iOS 5.0+	Native	Phone		✓
iOS 5.0+	Native	Tablet	✓	
Android 2.3+ *	Native	Phone		✓
Android 4.0+ *	Native	Tablet		✓

*Beta

Features Supported

Feature	Tablet View	Phone View
Animation (excluding green screen)	✓	
Auditorium	✓	
Booth Representative Listing	✓	
Booths	✓	
Briefcase	✓	
Content Search / Filters	✓	✓
Device Auto-Detection	✓	✓
Exhibit Hall	✓	
Global Navigation	✓	
Group Chat	✓	
Localization	✓	✓
Plaza	✓	
Profile	✓	
Role-based Content Access	✓	✓

The following are file upload requirements, primarily intended for participating agencies in creating their virtual exhibit booths.

File Upload Requirements:

Color Mode: RGB

Resolution: 300ppi for rasterized graphics or **vector** format (.ai or .eps vector)